EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L10	2	"6735293".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/08 11:58
L11	116179	(error fault mistake wrong miscalculation erroneousness incorrect) near (detect$3 discover$3 sens$3)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:36
L13	938	l11 and (service near order)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:36
L14	662	l13 and (phone telecommunication telephone)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:37
L15	374	l14 and (GUI interface (graphical adj user adj interface))	USPAT	OR	ON	2007/05/08 10:15
L16	15	l15 and ((customer servicer) near (provider operator))	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 11:59
L17	20	("4972453" | "5455856" | "5644619" | "5682421" | "5687212" | "5790631" | "5790634" | "5859895" | "5875242" | "5881131" | "5903372" | "5920846" | "5953389" | "6002502" | "6097515" | "6266395" | "6587851" | "6614882" | "6735293").PN. OR ("6961415").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:20
L18	23	("4972453" | "5455856" | "5644619" | "5682421" | "5687212" | "5790631" | "5790634" | "5859895" | "5875242" | "5881131" | "5903372" | "5920846" | "5953389" | "6002502" | "6097515" | "6266395" | "6587851" | "6614882").PN. OR ("6735293"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:21

L19	42	("5168515" | "5748896" | "5754639" | "5774668" | "5825869" | "5828747" | "5892946" | "5923892" | "6014700" | "6044368" | "6078586" | "6085030" | "6101616" | "6134530" | "6182109" | "6266406" | "6295353" | "6321323" | "6327355" | "6330326" | "6360266" | "6363411" | "6366657" | "6393481" | "6418461" | "6430600" | "6453038" | "6564270" | "6628769").PN. OR ("6779030").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:24
L20	19	l11 same (service near order)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:39
L21	15	l20 and (phone telecommunication telephone)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:37
L22	14	l11 same (service adj order)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:39
L23	64	("4232199" | "4782517" | "4782519" | "5012511" | "5086461" | "5195124" | "5222125" | "5416833" | "5465294" | "5473679" | "5509060" | "5528677").PN. OR ("5644619").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:43
L24	17	l23 and l11	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:43
L25	24	("4232199" | "4782519" | "4951196" | "5012511" | "5086461" | "5222125" | "5283887" | "5416833" | "5491742" | "5528667" | "5557780" | "5644619" | "5794206" | "5794234" | "5870394").PN. OR ("6411935").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:45
L26	77	("3914560" | "3963876" | "4017695" | "4132863" | "4277655" | "4467148" | "4670902" | "4766606" | "4922514" | "4961218" | "5052039" | "5086462" | "5218635" | "5255317" | "5416833" | "5491742" | "5528660" | "5588051" | "5615121" | "5640505" | "5644619" | "5687212" | "5751802").PN. OR ("5920846").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:59

EAST Search History

L27	19	("4922514" | "5467268" | "5491742" | "5590269" | "5615121" | "5623404" | "5644619" | "5682421" | "5737728" | "5790634" | "5913201" | "5920846" | "5953389" | "5963911" | "6345281" | "6349238" | "6370231" | "6587851" | "6640101").PN. OR ("7117160").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 11:02
L28	23	("5233534" | "5870545" | "5903877" | "6058334" | "6073109" | "6115640").PN. OR ("6349238"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 11:16
L34	29	(US-20050286695-$ or US-20010048738-$ or US-20060173754-$ or US-20030228011-$ or US-20030041133-$ or US-20030079028-$).did. or (US-7107223-$ or US-5920846-$ or US-5917817-$ or US-6161128-$ or US-6539386-$ or US-7099447-$ or US-6977998-$ or US-6882718-$ or US-6253071-$ or US-6910003-$ or US-6529596-$ or US-6847704-$ or US-6507870-$ or US-6961415-$ or US-6650633-$ or US-6480598-$ or US-5808894-$ or US-5884284-$ or US-6249578-$ or US-5644619-$ or US-6411935-$ or US-6349238-$ or US-6980959-$).did.	US-PGPUB; USPAT	OR	ON	2007/05/08 11:51
L35	7	l15 and l34	US-PGPUB; USPAT	OR	ON	2007/05/08 11:51
L36	1	l10 and ((customer servicer) near (provider operator))	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 12:06
L37	1	l36 and l16	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 12:06
S1	1	10/624160	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 10:17
S2	318	715/771.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/20 18:24

S4	490	714/46.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/20 18:25
S7	116368	(edit$3 amend$3 modify modified modification modifying revise revising alter$3 chang$3 delet$3) near (order$3 purchas$3 subscription option deal$3 docket charge voucher point$1of$1sale sale bid$3 agreement)	US-PGPUB; USPAT	OR	ON	2006/11/21 12:03
S8	97700	(error fault mistake wrong miscalculation erroneousness incorrect) near (correct$3 right amend$3 straight$3)	US-PGPUB; USPAT	OR	ON	2007/05/08 10:03
S10	45519	(business commerc$3 market) near (phone telephone call online on-line e$1 electronic)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 08:32
S13	5	S7 same S8 and S10	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 08:35
S14	118	S7 with S8	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 08:35
S16	35	verizon.as. and (service near order)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 09:35
S18	4	("6188757"|"6208642"|"6731731"|"6748067").PN.	USPAT	OR	ON	2006/11/21 09:07
S19	14185	telephon$1 near service	USPAT	OR	ON	2006/11/21 09:31
S20	43	379/9.06.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 09:13

EAST Search History

S21	11	verizon.as. and (operator near (control panel board interface))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 09:28
S22	3140	(telephon$1 near service) with (disconnect$3 connect$3 transfer$3)	USPAT	OR	ON	2006/11/21 09:32
S23	2424	S22 and (GUI interface (graphical adj user adj interface))	USPAT	OR	ON	2007/05/08 10:15
S24	190	S22 and (GUI interface (graphical adj user adj interface)) and S7	USPAT	OR	ON	2006/11/21 09:34
S25	39	S24 and S10	USPAT	OR	ON	2006/11/21 09:34
S26	144	verizon.as. and ((telephon$1 phone service number) near (disconnect$3 connect$3 transfer$3))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 16:12

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S27	132	("4266098"	"4446334"	"4625079"	"4674115"	"4817133"	"4845743"	"4860347"	"4893335"	"4924496"	"4937854"	"0485013"	"5029196"	"5048076"	"5056132"	"5062133"	"5109405"	"5127045"	"5157712"	"5220599"	"5228077"	"5228080"	"5276731"	"5347574"	"5351289"	"5361295"	"5388150"	"5394445"	"5414756"	"5452346"	"5467385"	"5467388"	"5490205"	"5497413"	"5497414"	"5528669"	"5528680"	"5546448"	"5550900"	"5553123"	"5563935"	"5572572"	"5600711"	"5602908"	"5604791"	"5604797"	"5610970"	"5623537"	"5631951"	"5633920"	"5644629"	"5651053"	"5657378"	"5659602"	"5673299"	"5724408"	"5748709"	"5751760"	"5768356"	"5781613"	"5812648"	"5822416"	"5835727"	"5841838"	"5875241"	"5881134"	"5887139"	"5898769"	"5901209"	"5922047"	"5923739"	"5930700"	"5946381"	"5991367"	"5995603"	"6012088"	"6031904"	"6044148"	"6052442"	"6061686"	"6091808"	"6104791"	"6128382"	"6134320"	"6137871"	"6160877"	"6181781"	"6185283"	"6198812"	"6212261"	"6229878"	"6233323"	"6233330"	"6236717"	"6243461"	"6249575"	"6252944"	"6253075"	"6256319"	"6256389"	"6259449"	"6259779"	"6266400"	"6282275"	"6285364"	"6289064"	"6298122"	"6324263"	"6327347"	"6330314"	"6332085"	"6333973"	"6353660"	"6353663"	"6359970"	"6370141"	"6400614"	"6418211"	"6442249"	"6445694"	"6456706"	"6456715"	"6457038"	"6473788"	"6480586"	"6480890"	"6483898"	"6483906"	"6493432"	"6496692"	"6501837"	"6510209"	"6775273").PN.	US-PGPUB; USPAT	OR	ON	2006/11/21 09:45
S28	12	("5434777"	"5742816"	"5748974"	"5895464"	"6038561"	"6446081"	"6510406"	"6578022"	"6601026"	"6745161").PN. OR ("6910003"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 09:50
S31	15	("5661790"	"5774870"	"5796953"	"5917817"	"5991543"	"6002671"	"6023502"	"6031904"	"6192109").PN. OR ("6507870").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 10:27

S32	106	("4984155" | "5473679" | "5475746" | "5485511" | "5544236" | "5629978" | "5631954" | "5657446" | "5668857" | "5687224" | "5696809" | "5751802" | "5761288" | "5778178" | "5790173" | "5790648" | "5799285" | "5838682" | "5845267" | "5850433" | "5884032").PN. OR ("6031904"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 10:34
S33	52	("5673322" | "5802320" | "5805587" | "5812640" | "5818919" | "5832506" | "5838682" | "5838768").PN. OR ("5917817"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 10:34
S34	54	("4577072" | "4656651" | "4707848" | "4941165" | "4953195" | "5001740" | "5012511" | "5018184" | "5073919" | "5086461" | "5222125" | "5247571" | "5416833" | "5467388" | "5491742").PN. OR ("5619562"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 10:44

| S35 | 132 | ("20010048738" \| "20010049737" \| "20020054587" \| "20020168055" \| "20030007621" \| "20030076941" \| "20030079028" \| "20030161459" \| "20030200321" \| "20040199624" \| "20040243708" \| "20050114794" \| "4232199" \| "4296463" \| "4429188" \| "4611094" \| "4611096" \| "4788718" \| "4860347" \| "4878240" \| "4897866" \| "4899373" \| "5054055" \| "5109408" \| "5200995" \| "5222125" \| "5241588" \| "5247571" \| "5294229" \| "5333185" \| "5337351" \| "5345380" \| "5353331" \| "5396546" \| "5398220" \| "5404396" \| "5436957" \| "5438568" \| "5444768" \| "5448631" \| "5463682" \| "5467388" \| "5469500" \| "5479487" \| "5533102" \| "5544320" \| "5548566" \| "5550909" \| "5572583" \| "5579384" \| "5583564" \| "5592541" \| "5615252" \| "5625676" \| "5629978" \| "5642410" \| "5655013" \| "5657451" \| "5680446" \| "5687212" \| "5696815" \| "5740438" \| "5742668" \| "5751707" \| "5754636" \| "5758351" \| "5764748" \| "5787237" \| "5790173" \| "5796806" \| "5796950" \| "5799073" \| "5802157" \| "5802159" \| "5805587" \| "5822419" \| "5864613" \| "5867562" \| "5870549" \| "5881144" \| "5892822" \| "5915008" \| "5917817" \| "5920618" \| "5933490" \| "5933778" \| "5937050" \| "5940488" \| "5946381" \| "5958016" \| "5982774" \| "5982870" \| "5999611" \| "6028917" \| "6032184" \| "6038296" \| "6058175" \| "6058178" \| "6097802" \| "6104799" \| "6115040" \| "6118780" \| "6125126" \| "6134310" \| "6160877" \| "6161128" \| "6167122" \| "6173437" \| "6192118" \| "6195678" \| "6195697" \| "6212561" \| "6233330" \| "6240441" \| "6246751" \| "6246756" \| "6259449" \| "6263064" \| "6317484" \| "6320948" \| "6330598").PN. OR ("6337899" \| "6445694" \| "6463145" \| "6529596" \| "6574661" \| "6631186" \| "6631416" \| "6640239" \| "6662221" \| "6678827" \| "6748439").PN. OR ("7103165").URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2006/11/21 10:55 |

S36	2	("2003/0079028").URPN.	USPAT	OR	ON	2006/11/21 10:58
S37	126	("20010048738"|"20010049737"|"20020054587"|"20020118671"|"20020168055"|"20030007621"|"20030161459"|"20030200321"|"20040199624"|"20040243708"|"20050114794"|"20050114794"|"4232199"|"4266098"|"4296463"|"4429188"|"4611094"|"4611096"|"4788718"|"4860347"|"4878240"|"4897866"|"4899373"|"5054055"|"5109408"|"5200995"|"5222125"|"5241588"|"5247571"|"5294229"|"5333185"|"5337351"|"5345380"|"5353331"|"5396546"|"5398220"|"5404396"|"5436957"|"5438568"|"5444768"|"5448631"|"5463682"|"5467388"|"5469500"|"5479487"|"5483582"|"5533102"|"5544320"|"5548566"|"5550909"|"5572583"|"5579384"|"5583564"|"5592541"|"5615252"|"5625676"|"5629978"|"5642410"|"5655013"|"5657451"|"5680446"|"5687212"|"5696815"|"5740438"|"5742668"|"5751707"|"5754636"|"5758351"|"5764748"|"5787237"|"5790173"|"5796073"|"5796806"|"5802159"|"5805587"|"5822419"|"5864613"|"5867562"|"5870549"|"5881144"|"5892822"|"5915008"|"5917817"|"5920618"|"5933490"|"5933778"|"5937050"|"5940488"|"5946381"|"5958016"|"5982774"|"5982870"|"5999611"|"6028917"|"6032184"|"6038296"|"6058175"|"6097802"|"6104799"|"6115040"|"6118780"|"6125126"|"6134310"|"6160877"|"6161128"|"6167122"|"6173437"|"6192118"|"6195678"|"6195697"|"6212561"|"6233330"|"6240441"|"6246751"|"6246756"|"6259449"|"6263064"|"6304641"|"6317484"|"6320948"|"6330598"|"6337899"|"6445694"|"6453164"|"6463145"|"6529596"|"6549619"|"6574661"|"6584444"|"6631186"|"6631416"|"6640239"|"6662221"|"6671365"|"6678827"|"6728238"|"6748439"|"6931115").PN.	USPAT	OR	ON	2006/11/21 11:49
S38	13	("5953392" | "5958016" | "5974449" | "6012088" | "6014437" | "6028917" | "6078581" | "6104800" | "6259692").PN. OR ("6529596").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 11:18

S39	14	09/050986	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 11:23
S40	5	10/164065	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 11:23
S41	56	("5574779" | "5629978" | "5703940" | "5712903").PN. OR ("6161128").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 11:44
S42	3	09/938922	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 11:44
S43	10	("20030008635" | "20030045266" | "5430719" | "5754634" | "5917817" | "5953398" | "6058170" | "6161134" | "6487401" | "6493547").PN. OR ("6937710"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 11:45
S44	2114	(interface GUI (control adj panel) (operator near controller) controller (control near board)) same (((sale communication) near (agent representative assistant)) (help adj desk) (help adj representative) ((customer sale) adj (support assistan$2)))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 16:19
S45	10	S7 same S44	US-PGPUB; USPAT	OR	ON	2006/11/21 12:03
S46	11	("4799156" | "5666493" | "5758329" | "6016504" | "6067525").PN. OR ("6539386"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 12:08
S47	8	(interface GUI (control adj panel) (operator near controller) controller (control near board)) same (customer adj help adj desk)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 16:30
S48	49	transfer$3 near (function button) same ((telecommunication telephone phone) near service)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 16:31
S49	806	((service near order) ((telecommunication telephone phone) near service)) same ((service sale) near (operator representative))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 17:02

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S50	18	S49 and verizon.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 16:50
S51	18	("4620066" | "4797910" | "4797911" | "4922519" | "5163083" | "5181237" | "5210789" | "5309504" | "5361295" | "5559878" | "5621729" | "5703943" | "5901209" | "5974135" | "5987115" | "6064874").PN. OR ("6480598"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 16:55
S52	47	verizon.as. and ((service sale) near (operator representative))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 17:06
S53	5	verizon.as. and ((troubleshoot trouble) near (ticket service order))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 10:23
S54	9	(telephone phone telecommunication) near service same transfer$3 same (new near (place house home location))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 18:18
S55	13	("5390239"|"5898761"|"5923671"|"6005873"|"6084874"|"6160808"|"H001175").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 18:16
S56	20	(telephone phone telecommunication) near line same transfer$3 same (new near (place house home location))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 18:20

S57	45	("5752042"|"5761380"|"5771354"|" 5822565"|"5852722"|"5963743"|"59 91543"|"5999740"|"6038379"|"6151 643"|"6167383"|"6167567"|"625666 8"|"6301612"|"6484315"|"6487547" |"6587869"|"6745239"|"6760708"|" 6910076"|"6912552"|"6985876"). PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/21 18:20
S58	6	("4812843" | "5163086" | "5384831" | "5621787" | "5724664" | "5883943").PN. OR ("6253071"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/21 18:23
S59	3	bellsouth.as. and (service near order and error).clm.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 08:38
S60	40	verizon.as. and ((troubleshoot trouble service) near (ticket order))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 09:32
S61	76345	(on$1site site location field home house) near (install$5 work)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 14:07
S62	13770	(option function control button) same S61	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 14:08
S63	4047	(option function control button) same S61 same (require$1 need$2 neccessary)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 14:16
S64	4771	(service install$5 perform$4) near date	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 14:39

EAST Search History

S65	32	(option function control button) same S61 same (require$1 need$2 neccessary) and S64	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 15:12
S66	102	("5528677" | "5751802").PN. OR ("5881131").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/22 14:29
S67	389	(service install$5 perform$4) near date and ((troubleshoot trouble service) near (ticket order))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 15:01
S68	20	("4972453" | "5455856" | "5644619" | "5682421" | "5687212" | "5790631" | "5790634" | "5859895" | "5875242" | "5881131" | "5903372" | "5920846" | "5953389" | "6002502" | "6097515" | "6266395" | "6587851" | "6614882" | "6735293").PN. OR ("6961415").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/11/22 14:45
S69	398	(service install$5 perform$4) near date and ((troubleshoot trouble service) near (ticket order job))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 15:01
S70	3	09/874535	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 15:13
S71	32	("4972453"|"5455856"|"5644619"|"5682421"|"5687212"|"5790631"|"5790634"|"5859895"|"5875242"|"5881131"|"5953389"|"6002502"|"6097515"|"6266395"|"6587851"|"6614882").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/11/22 15:13

S72	49	("5262938" "5455856" "6292830" "20050022069" "6226514" "6226514" "6240186" "6507870" "7020654" "20020007321" "20020055878" "20060173754" "5548640" "5421986" "4551845" "4771185" "4880994" "6430711" "5808894" "5979604" "6012048" "6233609" "4392119" "4763191" "4797913" "4992940" "5023904" "5289371" "5345501" "5416833" "5465291" "5485369" "5491742" "5508977" "5619562" "5631827" "5644619" "5644630" "5664110" "5687212" "5721826" "5724424" "5761432" "5790634" "5790633" "5812986" "5852809" "5881131" "5897625" "5898765").pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:16
S73	2	"6859783".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 09:23
S74	16	("20010054064"|"20030043180"|"20030126206"|"20030154120"|"20030187672"|"20030195811"|"20050075115"|"5740245"|"5983369"|"6070185"|"6163772"|"6175652"|"6330243"|"6370563"|"6907447"|"6999990").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:32
S77	19532	customer adj service	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:33
S78	75	S77 and verizon.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:33
S79	17	S78 and (service adj order)	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:52
S80	17	("5012511" | "5241588" | "5247571" | "5475732" | "5572583" | "5592530" | "5881132" | "6081590" | "6122255" | "6169793" | "6195714" | "6226289").PN. OR ("6650633").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 09:38

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S81	2684	(service adj order) and (interface) and management	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:52
S82	2119	(service adj order) and (GUI UI (user near interface))	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:53
S83	207	(service adj order) same (GUI UI (user near interface))	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:53
S84	9	(service adj order) same (GUI UI (user near interface)) and (service near operator)	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 09:53
S86	2	"6961415".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 10:17
S87	20	("4972453" | "5455856" | "5644619" | "5682421" | "5687212" | "5790631" | "5790634" | "5859895" | "5875242" | "5881131" | "5903372" | "5920846" | "5953389" | "6002502" | "6097515" | "6266395" | "6587851" | "6614882" | "6735293").PN. OR ("6961415").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 10:17
S88	77	("3914560" | "3963876" | "4017695" | "4132863" | "4277655" | "4467148" | "4670902" | "4766606" | "4922514" | "4961218" | "5052039" | "5086462" | "5218635" | "5255317" | "5416833" | "5491742" | "5528660" | "5588051" | "5615121" | "5640505" | "5644619" | "5687212" | "5751802").PN. OR ("5920846"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 10:32
S89	1	10/366674	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 10:35

S90	8	("20010048449"|"20010054064"|"2 0020130904"|"20030043180"|"2003 0187672"|"5983369"|"6175652"|"69 99990").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 12:22
S91	11	("20020013728"|"20020156683"|"2 0030083944"|"5666493"|"5696906" |"5884284"|"5924077"|"6317490"|" 6337901"|"6519571"|"6597772"). PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 12:25
S92	939	((call near center) or (CRM or (customer near relationship near management)) or (customer near management near system)) and ((repair work service utility) near order)	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 12:40
S93	108	("4346442" | "4422459" | "4684980" | "4695880" | "4754426" | "4761684" | "5019900" | "5089885" | "5166976" | "5185794" | "5202929" | "5206722" | "5220501" | "5243647" | "5251324" | "5267312" | "5280572" | "5283819" | "5287270" | "5291477" | "5291554" | "5303229" | "5311325" | "5319455" | "5321541" | "5325290" | "5347632" | "5359642" | "5592551" | "5696906" | "5727055").PN. OR ("5884284"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 12:30
S95	834	S92 and (telecommunication phone telephone)	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 13:32
S96	99	S95 and ((customer servicer) near (provider operator))	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/08 10:15
S97	63	S96 and (GUI UI (user near interface))	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 13:32
S98	372	705/412.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 13:15
S99	1	S92 and S98	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 13:15

S10 0	123871	(edit$3 amend$3 modify modified modification modifying revise revising alter$3 chang$3 delet$3) near (order$3 purchas$3 subscription option deal$3 docket charge voucher point$1of$1sale sale bid$3 agreement)	US-PGPUB; USPAT	OR	ON	2007/05/04 13:24
S10 1	104186	(error fault mistake wrong miscalculation erroneousness incorrect) near (correct$3 right amend$3 straight$3)	US-PGPUB; USPAT	OR	ON	2007/05/04 13:25
S10 2	342	S100 same S101	US-PGPUB; USPAT	OR	ON	2007/05/04 13:25
S10 3	3	S92 and S102	US-PGPUB; USPAT	OR	ON	2007/05/04 13:25
S10 4	131	S102 and (telecommunication phone telephone)	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 13:32
S10 5	54	S104 and (GUI UI (user near interface))	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 13:33
S10 6	1	S105 and ((customer servicer) near (provider operator))	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/04 13:33
S10 7	4538	((service work repair) near order) and (GUI UI (user near interface)) and (operator representative provider)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 15:31
S10 8	4	S102 and S107	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 15:33
S10 9	342	S102 and S100	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 15:33
S11 0	338	S109 not S108	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 15:33

S11 1	127	S104 and S110	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/04 15:35
S11 3	2	("6792395"|"6968291").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO; IBM_TDB	OR	ON	2007/05/04 15:35